

Gravity at Horsham Athletic Club

400 Horsham Road
Horsham, PA 19044

215-675-4535
www.TheGravityCenter.com

Policies and Procedures for Gravity Trainings

Welcome to Gravity! Gravity trainings provide a dynamic, fun, full-body experience. You will start seeing visible results in as little as four weeks! The following are the Policies and Procedures for The Gravity Center at Horsham Athletic Club.

Personal & Semi-Private Training: All personal and semi-private trainings are reserved and paid in full on the last date of your completed package. Failure to complete payment prior to next package will result in a late fee charge of \$25 per week.

Cancellation Policy: You must call and cancel at least six (6) hours in advance if you are unable to attend a Gravity Center group training for any reason; and twenty-four (24) hours in advance for a personal/semi-private training. If you fail to cancel in advance, you are not entitled to make the class up. **If any one member from a semi-private group does not attend a scheduled training, and the rest of the group continues with the training, that member forfeits that training.** Semi-private members have the opportunity to make up a missed session in a group training as space permits. If you fail to attend a locked in training for 3 consecutive weeks, you lose your locked-in status and we reserve the right to make that machine available to others. You must present an authorized make-up pass from a Gravity Trainer in order to redeem a group training before the expiration date. Make-ups trainings are available on a drop-in basis only.

Make-Ups: Make-up passes have 60 day expiration from the time of scheduled missed group training and are your responsibility. Make-up passes can be used towards any group apparatus training on the current session schedule. Make-ups cannot reserve trainings and are offered as a drop in bases only. You must be an Active Gravity Center Member enrolled in a current apparatus group or private training package in order to use your make-up passes.

Refunds: We have a **NO REFUND POLICY**. There will be no pro-rating for classes that have not been used. We reserve the right to change training time, date, type, and trainer at any time.

Vacations or Missed Time: We will not pro-rate any group or personal packages for vacations or time away from The Gravity Center. If members wish to reserve a spot in Gravity Center group training(s), but cannot attend the entire session, they will be charged the drop-in rate for training(s) reserved.

Medical Leave: Members that go on medical leave must present a doctor's note stating condition(s) for not being able to exercise. You must resume your training package within 90 days of the start of your medical leave in order to redeem trainings remaining in your package or session. We cannot reserve any training times for members that request medical leave.

Training Changes: If you need to change your training times during the session, a \$20 administrative fee will be charged for administrative purposes.

Gravity Equipment: Members are required to wipe down their machine and put the equipment back to the original set-up position. Paper towels and spray bottle are provided.

Name: _____ Date: _____